

## R12.2 Oracle Receivables Management Fundamentals

**Duration:** 4 Days

### What you will learn

This R12.2 Oracle Receivables Management Fundamentals Ed 1 training is ideal for customers who have implemented Oracle E-Business Suite Release 12, 12.1 or R12.2. Expert Oracle University instructors will teach you how to set up and use Oracle Receivables to manage receivables processing.

### Learn To:

Understand the Order to Cash Lifecycle.

Understand the Oracle Receivables process.

Manage parties and customer accounts.

Process invoices using Auto-Invoice.

Utilize the bill presentment architecture processes.

Set up credit management, the receipt process, tax processing and period closing.

### Benefits to You

By taking this course, you'll walk away with the skills to manage parties and customer accounts. You'll have a better understanding of how the Receivables application fits into Oracle's e-Business Suite of applications. You'll experience a combination of interactive instruction and hands-on exercises that you can apply to your daily job.

### Live Virtual Class Format

A Live Virtual Class (LVC) is exclusively for registered students; unregistered individuals may not view an LVC at any time. Registered students must view the class from the country listed in the registration form. Unauthorized recording, copying, or transmission of LVC content may not be made.

### Audience

End Users

Functional Implementer

### Related Training

#### *Required Prerequisites*

R12.x Oracle E-Business Suite Essentials for Implementers

#### *Suggested Prerequisites*

Ability to navigate Oracle applications

Thorough knowledge of the overall Oracle Receivables Process

### Course Objectives

Understand the overall order to cash process from Order Entry through Bank Reconciliation

Understand key areas in the Order to Cash Life Cycle

Explain how the Receivables processing is positioned within the Order to Cash Life Cycle

Describe the overall Receivables process

Manage parties and customer accounts

Describe the Auto-Invoice process

Explain bill presentment architecture processes

Understand Credit Management

Identify credit management processing

Understand setup information related to invoicing

Describing the receipt process

Understand setup information related to receipts

Understand the tax accounting process

Understand Sub-ledger Accounting as it relates to period closing

### Course Topics

#### **Order to Cash Lifecycle Overview**

Describing the overall Order to Cash Process from Order Entry through Bank Reconciliation

Discussing the key areas in the Order to Cash Life Cycle

Describing the integration between the applications

#### **Overview of Oracle Receivables Process**

Explaining where the Receivables processing is positioned within the Order to Cash Life Cycle

Describing the overall Receivables Process

Discussing the key areas in the Receivables Process

#### **Manage Parties and Customer Accounts**

Defining the Features to Enter and Maintain Party and Customer Account Information

Defining the Features to Enter and Maintain Party and Customer Account Information

Creating Profile Classes and Assigning them to Customer Accounts

Creating and Maintaining Party and Customer Account Information

- Enabling Customer Account Relationships
- Defining TCA Party Paying Relationships
- Merging Parties and Customer Accounts
- Viewing Party and Customer Account Information

### **Process Invoices Using Auto-Invoice**

- Describing the Auto-Invoice Process
- Using Auto-Invoice
- Correcting Errors Using Auto-Invoice Exception Handling

### **Process Invoices**

- Describing How Processing Invoices Fits into the Receivables Process
- Entering and Completing Invoices
- Correcting Invoices
- Printing Transactions and Statements
- Using Event-Based Management
- Demonstrating Promised Commitment Accounts

### **Bill Presentment Architecture**

- Explaining the Bill Presentment Architecture Processes
- Registering Data Sources
- Creating Templates to Present Bills
- Defining Rules to Assign Templates to Customers
- Printing BPA Invoices

### **Credit Management**

- Understanding Setup Steps for Credit Management
- Demonstrating Credit Profile Changes
- Identifying Credit Management Processing
- Using Workflow and Lookups
- Reviewing Credit Management Performance
- Applying Credit Hierarchy

### **Implement Customer Invoicing**

- Entering Setup Information related to Invoicing
- Understanding Key Implementation Considerations in Customer Invoicing

### **Receipts**

- Describing the Receipt Process
- Applying Receipts Using Different Methods
- Creating Charge-backs, Adjustments, and Claims
- Using Balancing Segments
- Applying Non-Manual Receipts

### **Implement Receipts**

- Entering Setup Information for Receipts
- Discussing the Implementation Considerations

### **Tax Processing**

- Understanding the Tax Accounting Process
- Understanding Oracle E-Business Tax Setups for Receivables
- Managing Tax Accounts and Tax Adjustments

## **Period Closing**

Understanding Sub-ledger Accounting Related to Period Closing

Defining Various Actions Required to Close a Period in the Order to Cash E-Business Flow

Describing Available Reports Assisting in the Closing Process

Explaining How to Run the Revenue Recognition Program and the General Ledger Interface Program

## **Appendix A: Bank Reconciliation**

Reconciliation Overview

Reconciliation Integration

Reconciliation: Oracle Receivables and Oracle Payables

Reconciliation of Oracle Payroll EFT Payments

AutoReconciliation Overview

Clearing and Reconciling Transactions in Oracle Payables

Clearing and Reconciling Transactions in Oracle Receivables

Cash Application Work Queue